

We're here to help

- **Technical Support:** Class teacher (via Class Dojo)
- **Learning Support:** Class teacher (via Class Dojo)
- **Parental Support:** Mrs Honeyman - Parent Support Advisor (via Class Dojo)
- **COVID-19 Queries:** [head@bluebell.norfolk.sch.uk](mailto:head@bluebell.norfolk.sch.uk)
- **Attendance:** [head@bluebell.norfolk.sch.uk](mailto:head@bluebell.norfolk.sch.uk)
- **Safeguarding:** [head@bluebell.norfolk.sch.uk](mailto:head@bluebell.norfolk.sch.uk)

## FAQs

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When will my child receive remote learning?

Remote learning will be provided for:

### **Individual isolations**

- Your child has had a positive COVID-19 test result and must stay at home for 10 days
- Your child is self-isolating at home following a positive COVID-19 test in their household.
- Your child is self-isolating at home following an identification through the Track & Trace programme as being someone who has come into contact with an infected person

### **Bubble closures**

- Your child's bubble has been closed following a COVID-19 outbreak at school
- The school has closed following a Risk Assessment around safe staffing levels.

### **National or Local Lockdown**

- The school has closed due to a local or national lockdown

Remote learning will not be provided:

- If you choose to take your child from school
- During INSET days
- If your child is ill (contact the class teacher once they are well enough to complete their learning)

What work will be provided?

### **Self-isolating**

- There are tasks on the school website to complete (<http://www.bluebell.norfolk.sch.uk/remote-learning/>).
- Each day, children will be sent reading, writing, maths and a topic task.
- It will be work similar to what they would be doing in class.

#### **Bubble closure or lockdown**

- All of the above, plus:
- There will be a mixture of online learning and pen and paper tasks
- There will be recorded lessons posted online
- There will be some live lessons on Google Meet

How will work be provided?

- Class Dojo, or:
- Google Classroom

If you have any questions on how to access these, please contact your class teacher.

What if we don't have a computer to access?

Please contact your class teacher if you can not access the resources.

What if they get stuck?

They will get stuck. If they don't, the work is too easy!

If in doubt, contact the class teacher (via Class Dojo)

What do I need to do?

- Provide a place for them to work with no distractions.
- Help them access the work from Class Dojo or Google Classroom.
- Help them access any live sessions on Google Meet
- Encourage them (but you don't need to help).
- Post your child's work on Class Dojo Portfolio
  - for advice on how to do this, please speak to your class teacher or watch this video: <https://www.youtube.com/watch?v=3XCXSBHbMlo>

What apps do I need?

Essential

- Class Dojo
- Google Meet
- Google Classroom

Desirable

- YouTube (specifically for the [school channel](#))
- Google Slides
- Google Docs